

Marathon Product Registration GUIDE



Effective Date: 0.0.00



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Step 1:

1. Go to www.rheem.com/warranty
2. Click **Start Registration**

The screenshot shows the Rheem website's Product Warranty Information page. At the top, the Rheem logo is on the left, and navigation links (PRODUCTS | ABOUT | CONTACT | WARRANTY | HOMEOWNERS | PARTNERS) and a search bar are on the right. Below the navigation bar is a large red banner with a shield icon containing a white checkmark and the text "PRODUCT WARRANTY INFORMATION". Below the banner is a section with "Quick Links" on the left, including "Need warranty service?", "Available Rebates & Tax Credits", "Homeowner Center", and "EcoNet". In the center, there is a "Register Your Product" button with a clipboard icon, a "Verify Your Warranty" button with a checkmark icon, and a "Download Warranty Guide" button with a download icon. Below these buttons, there is a paragraph explaining the registration process. To the right of the paragraph are two product categories: "Water Heating" with an image of a water heater and a "Start Registration" button, and "Heating & Cooling" with an image of an HVAC unit and a "Start Registration" button.

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PRODUCTS | ABOUT | CONTACT | WARRANTY | HOMEOWNERS | PARTNERS

Search Rheem.com
Find an independent contractor in the
Tuscaloosa Area (35405)
Change zip code (US/Canada Only)

PRODUCT WARRANTY INFORMATION

INTEGRATED HOME COMFORT

Quick Links

- Need warranty service?
Find a contractor in your area. >
- Available Rebates & Tax
Credits
- Homeowner Center
- EcoNet™
Control your air

Register Your Product

Verify Your Warranty

Download Warranty Guide

Registering your Rheem products allows you to access included warranty benefits, opt to extend warranty coverage and take advantage of other valuable Rheem support services. Have your product serial number handy, then select Water Heating or Heating & Cooling to begin the quick registration process.

Water Heating

Heating & Cooling

Start Registration


Start Registration



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Step 2:

1. Click **Water Heater**



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PRODUCTS | ABOUT | CONTACT | WARRANTY | HOMEOWNERS | PARTNERS

[Find an independent contractor in the Tuscaloosa Area \(35405\)](#)
[Change zip code \(US/Canada Only\)](#)


[Home](#) > [Warranty](#)

Warranty Registration

[Select Your Products](#) | [Unit Information](#) | [Home Owner Information](#) | [Contractor Information](#) | [Confirmation](#)

Thank you for purchasing a dependable Rheem water heating product, and for taking the time to complete your warranty registration online. Please click the water heater icon below. If you are registering multiple units, you will be given an opportunity to register additional units on the next page.

Click the Water Heater icon to begin.



Water Heater

Company Information	Customer Support	Product Categories	News Highlights
Careers About Rheem Heart of Comfort Program Rheem Racing Program Media Privacy Policy Website Terms Legal Information Recall Information	Register Product Contact Us Homeowner Center Find a Contractor Energy Tax Credits Energy Star Products Savings & Energy Calculators Earth Friendly Products Consumer Warning	Heating & Cooling Water Heating Tankless Water Heating Pool & Spa Heating Solar Water Heating Home Generators Indoor Air Quality Commercial Products	> Gustave A. Larson Company Creates a Partnership With Rheem > Rheem EcoNet™ Puts Homeowners in Tighter Control of Their Residential Energy Consumption > Rheem Graduates its 5,000th Tankless Training Participant



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Step 3:

1. Enter the fields on the screen

- Warranty Type choices are:
 - Standard
 - Protection Plus Kit Installed
- For Marathon products, always select:
 - Standard

The owner of the water heater is still required to provide proof of purchase/ownership at the time of claim if the install date is after the registration date.

- Property type choices are:
 - Residential
 - Business

2. Click **Next**

The screenshot shows the Rheem website's 'Warranty Registration' page. The Rheem logo is at the top left with the tagline 'The new degree of comfort.™'. Navigation links include PRODUCTS, ABOUT, CONTACT, WARRANTY, HOMEOWNERS, and PARTNERS. A search bar and a link to find a contractor in the Tuscaloosa Area (35405) are on the top right. The breadcrumb trail shows 'Home > Warranty'. The main heading is 'Warranty Registration'. Below it, a progress bar highlights 'Unit Information' among other steps: 'Select Your Products', 'Home Owner Information', 'Contractor Information', and 'Confirmation'. A warning icon and text state: 'When entering your information below please check the serial number to ensure accuracy.' The 'Water Heater' category is selected. The form fields are: 'Serial Number:' (text box), 'Install Date (MM/DD/YYYY):' (text box), 'Warranty Type:' (dropdown menu showing 'Standard'), and 'Property Type:' (dropdown menu showing 'Residential'). A blue 'Next' button is at the bottom right of the form. The footer contains four columns: 'Company Information' (Careers, About Rheem), 'Customer Support' (Register Product, Contact Us), 'Product Categories' (Heating & Cooling, Water Heating), and 'News Highlights' (Gustave A. Larson Company Creates a Partnership With Rheem).



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Step 4:

1. For Property Type Residential enter the fields on the screen
2. Click **Next**

The screenshot shows the Rheem website's Warranty Registration process. The top navigation bar includes links for PRODUCTS, ABOUT, CONTACT, WARRANTY, HOMEOWNERS, and PARTNERS. The Rheem logo and tagline "The new degree of comfort.™" are in the top left. A search bar and a link to "Find an independent contractor in the Tuscaloosa Area (35405)" are in the top right. The main heading is "Warranty Registration". Below it, a progress bar shows four steps: "Select Your Products", "Unit Information", "Home Owner Information" (the current step), "Contractor Information", and "Confirmation". A red warning icon and text state: "Please provide the name and address information where the water heater is installed." The "Installation Location" section contains form fields for First Name, Last Name, Address Line 1, Address Line 2, City, State (dropdown), Country (dropdown), Postal Code, Phone, and Email Address. "Back" and "Next" buttons are at the bottom of the form. A footer section contains four columns of links: Company Information, Customer Support, Product Categories, and News Highlights.

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PRODUCTS | ABOUT | CONTACT | WARRANTY | HOMEOWNERS | PARTNERS

Search Rheem.com

Find an independent contractor in the Tuscaloosa Area (35405)

Change zip code (US/Canada Only)

Home » Warranty

Warranty Registration

Select Your Products | Unit Information | **Home Owner Information** | Contractor Information | Confirmation

❗ Please provide the name and address information where the water heater is installed.

Installation Location

First Name: Phone:
Last Name: Email Address:
Address Line 1:
Address Line 2:
City:
State:
Country:
Postal Code:

[Back](#) [Next](#)

Company Information <ul style="list-style-type: none">CareersAbout RheemHeart of Comfort ProgramRheem Racing ProgramMediaPrivacy PolicyWebsite TermsLegal InformationRecall InformationBecome a Contractor	Customer Support <ul style="list-style-type: none">Register ProductContact UsHomeowner CenterFind a ContractorEnergy Tax CreditsEnergy Star ProductsSavings & Energy CalculatorsEarth Friendly ProductsConsumer WarningPromotionsNational Accounts	Product Categories <ul style="list-style-type: none">Heating & CoolingWater HeatingTankless Water HeatingPool & Spa HeatingSolar Water HeatingHome GeneratorsIndoor Air QualityCommercial Products	News Highlights <ul style="list-style-type: none">> Gustave A. Larson Company Creates a Partnership With Rheem> Rheem EcoNet™ Puts Homeowners in Tighter Control of Their Residential Energy Consumption> Rheem Graduates its 5,000th Tankless Training Participant
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Step 5:

1. Enter contractor information if it is available.
2. Click **Next**

The screenshot shows the Rheem website's Warranty Registration process. At the top, the Rheem logo and tagline "The new degree of comfort.™" are visible. Navigation links include PRODUCTS, ABOUT, CONTACT, WARRANTY, HOMEOWNERS, and PARTNERS. A search bar and social media icons are also present. The main heading is "Warranty Registration". Below it, a progress bar shows five steps: Select Your Products, Unit Information, Home Owner Information, Contractor Information (current step), and Confirmation. The "Plumber Information" section contains the following fields: Company Name, Contractor Name, Contractor Last Name, Address Line 1, Address Line 2, City, State (dropdown), Country (dropdown), Postal Code, Plumber Phone, Plumber Email, and License Number. "Back" and "Next" buttons are at the bottom of the form. A footer section contains four columns of links: Company Information, Customer Support, Product Categories, and News Highlights.

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PRODUCTS | ABOUT | CONTACT | WARRANTY | HOMEOWNERS | PARTNERS

Search Rheem.com

Find an independent contractor in the
Tuscaloosa Area (35405)

Change zip code (US/Canada Only)

Home > Warranty

Warranty Registration

Select Your Products | Unit Information | Home Owner Information | **Contractor Information** | Confirmation

Plumber Information (Plumber Information not required)

Company Name:

Contractor Name:

Contractor Last Name:

Address Line 1:

Address Line 2:

City:

State:

Country:

Postal Code:

Plumber Phone:

Plumber Email:

License Number:

[Back](#) [Next](#)

Company Information

- Careers
- About Rheem
- Heart of Comfort Program
- Rheem Racing Program
- Media
- Privacy Policy

Customer Support

- Register Product
- Contact Us
- Homeowner Center
- Find a Contractor
- Energy Tax Credits
- Energy Star Products

Product Categories

- Heating & Cooling
- Water Heating
- Tankless Water Heating
- Pool & Spa Heating
- Solar Water Heating
- Home Generators

News Highlights

- > Gustave A. Larson Company Creates a Partnership With Rheem
- > Rheem EcoNet™ Puts Homeowners in Tighter Control of Their Residential Energy Consumption

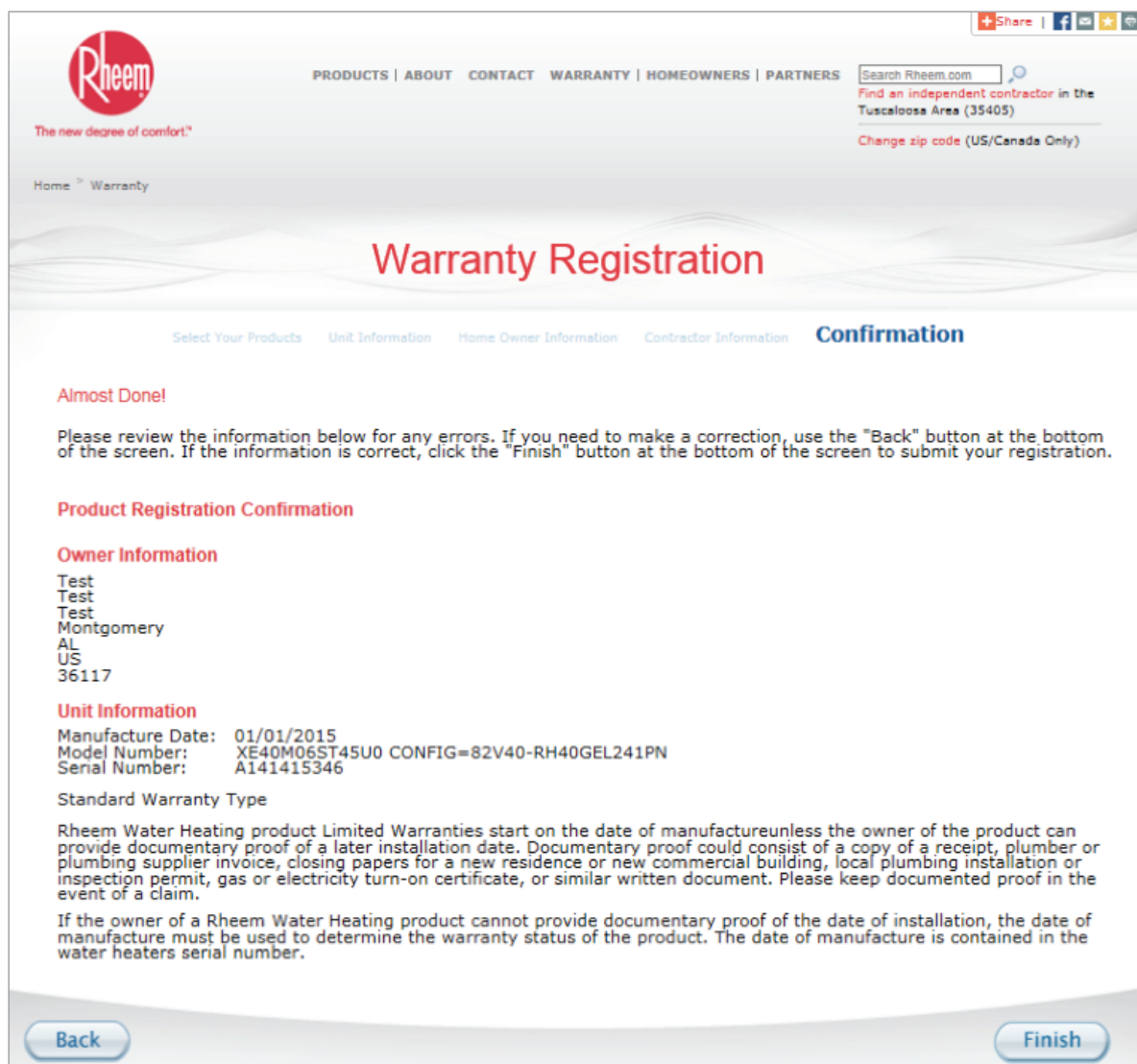


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Step 6:

1. Review confirmation page and make any necessary edits. Once verified click **Finish**.

Notice the disclaimer at the bottom that explains the proof of purchase/owner is required at the time of claim if install date is greater than manufacture date



The screenshot shows the Rheem website's Warranty Registration Confirmation page. At the top, there is a navigation bar with links for PRODUCTS, ABOUT, CONTACT, WARRANTY, HOMEOWNERS, and PARTNERS. A search bar is also present. The Rheem logo and tagline "The new degree of comfort." are in the top left. The page title "Warranty Registration" is prominently displayed in the center. Below the title, a progress bar indicates the current step is "Confirmation". The main content area is titled "Almost Done!" and provides instructions for reviewing the information. It lists the following details:

- Product Registration Confirmation**
- Owner Information**
 - Test
 - Test
 - Test
 - Montgomery
 - AL
 - US
 - 36117
- Unit Information**
 - Manufacture Date: 01/01/2015
 - Model Number: XE40M06ST45U0 CONFIG=82V40-RH40GEL241PN
 - Serial Number: A141415346

Below the unit information, it states "Standard Warranty Type" and provides a detailed disclaimer about the warranty terms, emphasizing the need for documentary proof of installation date. At the bottom of the page, there are two buttons: "Back" and "Finish".



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Step 7:

1. You will receive a confirmation email

Notice the same disclaimer appears on the confirmation email

Thank You. Your water heater is now registered.



Product Registration Confirmation

Owner Information

Homeowner
Address
City, state zip

Plumber Information

If known

Unit Information

Manufacture Date: 03/28/2014
Model Number: XE40M12EC55U0
Serial Number: M131416285

Standard Warranty

Rheem Water Heating product Limited Warranties start on the date of manufacture unless the owner of the product can provide documentary proof of a later purchase date. Documentary proof could consist of a copy of a receipt, plumber or plumbing supplier invoice, closing papers for a new residence or new commercial building, local plumbing installation or inspection permit, gas or electricity turn-on certificate, or similar written document. Please keep documented proof in the event of a claim.

If the owner of a Rheem Water Heating product cannot provide documentary proof of the date of installation, the date of manufacture must be used to determine the warranty status of the product. The date of manufacture is contained in the water heaters serial number and shown above.



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