

Light Notes

Scenic Rivers Energy Cooperative

NOVEMBER 2026

"Foggy Morning Finds" courtesy of Rachel Mumm, a member in Platteville, WI.



2026 WINTER PREPAREDNESS TEST NOVEMBER 18

The Load Management **2026 Winter Preparedness Event** for Interruptible Heat (Dual Fuel) accounts is scheduled for Wednesday, November 18th, 2026. This system-wide test is administered by Dairyland Power Cooperative in advance of the winter Full Load Control season to ensure member familiarity with the control sequence and to ensure that backup heating systems have been validated for proper function. An approximate timeline for the event will be:

Date and Time	Event Status
11/18/2026 ≈ 06:55	Event start time - Loads will begin to be interrupted
11/18/2026 ≈ 07:00	All loads will be interrupted (2,2W,4B)
11/18/2026 ≈ 10:00	Class 2, 2W, and 4B will begin diversified restoral
11/18/2026 ≈ 10:30	Class 4B loads will be fully restored
11/18/2026 ≈ 11:00	Class 2 and 2W loads will be fully restored

If you have questions or concerns, please contact our Member Services Department at 800-236-2141.

Note: This test is for participating dual fuel heat members only. Other controlled loads (ie. electric water heaters, electric vehicle chargers, agricultural or commercial loads, and electric thermal storage heat) which may be controlled under routine load management procedures will not be affected for this test.

IMPORTANT UPDATE: CREDIT CARD PAYMENTS

To help protect our members and ensure the security of payment information, Scenic Rivers Energy will no longer accept credit card payments over the phone.

We understand that many of our members prefer the convenience of paying by credit card, and we want to make sure that option remains available. Members who wish to pay with a credit card may do so through these approved payment options:

- Use our IVR automated number. 844-963-2886 (account number required)
- Pay Now for One Time Payments by going to https://sre.smarthub.coop/ui/#/paynow
- Pay Online through Smarthub (via our website or app)

If you have questions about how to make a credit card payment or need assistance with another payment option, please contact our office and we will be happy to help.

Thank you for your understanding and for helping us keep your payment information secure.



THE PEOPLE BEHIND YOUR POWER BOARD OF DIRECTORS



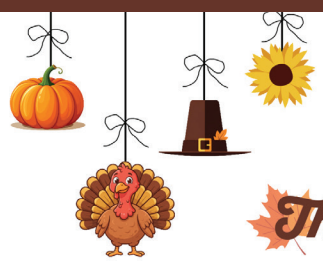
Marcus Saegrove

District 1

First elected to the board- April, 2014

Family- Diana (Wife of 52 years); David & Michelle (son & daughter-in-law); John (grandson).

Hobbies- Antique tractor collecting and pulling, attending grandson John's De Soto high school football, basketball, and baseball games, gardening, fishing, watching NASCAR racing, Packer, Brewer, Badger, and Cyclone games, and just savoring the peace and quiet of retirement on our farm.



RIGHT-OF-WAY MAINTENANCE NOTES

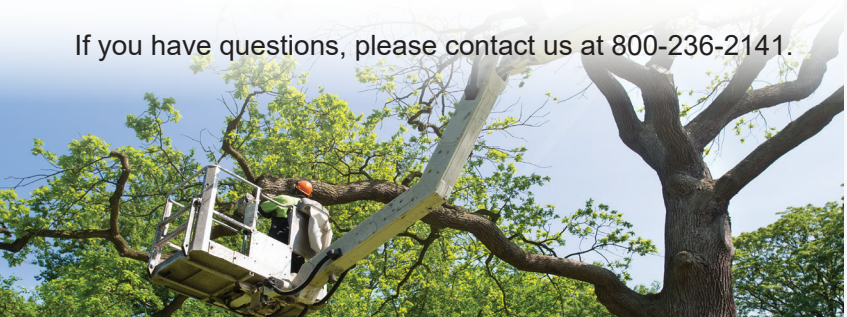
Zielie's Tree Service will be trimming the Gays Mills Substation, south circuit, west side of Seneca along the river during the month of November.

It is important for SREC to maintain its rights-of-way for the following reasons:

- Accessibility for field crews, vehicles and equipment
- Fire prevention
- Reliable electric service
- Quality service with the reduction of outages and blinks
- Safety for workers and the public
- Meeting state and federal code requirements

On a daily basis, SREC employees and contractors may be working throughout the area, and at times on your property, to operate and maintain the electric system and our rights-of-way.

If you have questions, please contact us at 800-236-2141.





Scam Tip of the Month

Stay alert for fraudulent utility calls. Scammers can spoof caller ID to make a phone call appear to come from your electric utility—even when it doesn't. They may threaten disconnection, demand immediate payment or ask for personal information. Don't rely on caller ID alone to verify a caller's identity. If you receive a suspicious call, hang up and contact your utility using the phone number printed on your bill or listed on the official website.

Efficiency Tip

Keep registers and vents clear of furniture, rugs, curtains and other items. Better airflow helps rooms feel more comfortable and keeps your system from working harder than needed. That can mean less wasted energy and help lower heating and cooling costs.



Safe Electricity.org®

Light Notes

Light Notes is a monthly newsletter for members of SREC.
Please contact us with questions or comments at 206 County Road K, Lancaster, WI 53813, via email at srec@srec.net, via phone at (608) 723-2121 or (800) 236-2141.

www.sre.coop

Jason Knapp. . . . . CEO

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