

Light Notes

Scenic Rivers Energy Cooperative

NOVEMBER 2025

"Sunset in Distance", courtesy of Richard Johnson of Argyle, WI.

WHO'S WORKING ON YOUR PROPERTY? MEET THE MEMBER SERVICES TEAM

While they may not be climbing poles or repairing lines, our Member Services team plays a vital role in keeping your power reliable. Because their work often brings them in or near your home, we want you to feel confident knowing exactly who they are and what they are working on.

Throughout the year, you might see one of these friendly faces performing essential tasks like wiring CT cabinets or verifying distributed generation systems. A larger portion of their days though are spent installing load control devices and testing meters. These two services are key to maintaining dependable power for our members.

Load Controls

To help reduce electric demand during peak times and control costs for our members, we offer a load management program. This program involves installing a load control device on select appliances like electric water heaters, geo thermal systems, and electric in-floor heating systems. During peak demand times, these load controls temporarily limit usage of the controlled device.

Occasionally, these devices need to be replaced. Because they're typically installed inside the home, a member of our team will need to enter your residence to complete the work. If you're not home when we arrive, we'll leave a door hanger indicating why we stopped and instructions to call our office to schedule an appointment.



Above: Technician, Justin Seippel with a SREC service truck used when installing load controls (example on left).

Top right: Eric Van Natta with the SREC meter testing van.



Meter Testing

Meters do more than track usage—they alert us when your power goes out and help us respond to an outage quickly. To keep them running smoothly, we perform routine on-site testing. The meter testing van in the photo above might remind you of a stakeout van from your favorite CSI episode, but don't worry it's not doing surveillance. It's set up with special equipment and a computer designed to test meters on-site, making sure they're properly working.

A Local, Familiar Face

All SREC employees will be in clearly marked vehicles (like the ones pictured), carry photo identification, and can be verified by calling our office.

Your safety and peace of mind matters to us. So, the next time you see our vehicles in your driveway or on your security camera, be assured it's a familiar face from your cooperative, focused on keeping your power reliable.



SREC Member Services Team (left to right): Justin Seippel, Jeff Roesch, and Eric Van Natta



ENERGY EFFICIENCY TIP OF THE MONTH

With the holiday season approaching and more time spent in the kitchen, consider ways to save energy in the heart of your home. When possible, cook meals with smaller, energy efficient appliances, such as toaster ovens, slow cookers and air fryers. When using the range, match the size of the pan to the heating element. Keep range-top burners and reflectors clean so they reflect heat more efficiently. After your holiday meals are complete, load the dishwasher fully before starting the wash cycle.

Source: energy.gov

H A P P Y
Thanksgiving

OFFICES CLOSED NOV. 27

RIGHT-OF-WAY MAINTENANCE NOTES



Zielie's Tree Service will be trimming the remaining portions of the Steuben Substation, east circuit in Crawford County during the month of November.

On a daily basis, SREC employees and contractors may be working throughout the area, and at times on your property, to operate and maintain the electric system and our rights-of-way. If you have questions, please contact us at 800-236-2141.



HOME UPGRADES?

We have rebates for that!

SREC offers members money back for the purchase and installation of qualified energy efficient items, including ENERGY STAR appliances (washers, dryers, refrigerators, dishwashers, etc.), heat pumps, lighting, water heaters, EV chargers, and more!

Rebates must be submitted within three months of purchase or install date, and are available on a first-come, first-serve basis until December 31, 2025, or until funds are depleted by incentive or in total.

Visit sre.coop/energy-rebates to see a complete list of available rebates and to fill out a rebate form.

For more information, please call 800-236-2141.

Safety Tip

Electrocution is the most common type of electrical injury for household pets. Pet-proof your home by pushing plugs fully into outlets. Partially plugged-in cords can expose metal prongs, which curious noses, paws or tongues might touch — leading to a dangerous shock.



Safe
Electricity.org®

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Light Notes is a monthly newsletter for members of SREC. Please contact us with questions or comments at 206 County Road K, Lancaster, WI 53813, via email at srec@srec.net, via phone at (608) 723-2121 or (800) 236-2141.



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Steve Lucas, CEO



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