



# GET OUTSIDE AND PLAY

## ... SAFELY



As the weather gets warmer and the grass becomes greener, it's the perfect time to enjoy being outdoors. Whether you're playing catch, flying a kite, hiking a new trail, or planting a garden, there are several ways to enjoy the fresh air and sunshine.

However, it's important to stay aware of potential electrical hazards that may pose serious risks. Since May is Electrical Safety Month, it's the perfect time to share a few important safety tips to help you stay aware of hidden electrical hazards while you're outdoors.

### Stay Away from Power Lines

Overhead power lines can be closer than they appear. If you see a downed power line, stay at least 50 feet away and report it to the local utility company immediately or call 9-1-1.

- Ensure swings and other tall play structures are far from overhead power lines.
- Fly kites, drones, and balloons in areas where power lines aren't present. If a drone or other object gets stuck in a power line, never try to get it down yourself. Give us a call, and we will safely remove it.
- Never climb or trim a tree that's touching or near a power line. Tree limbs can easily make contact with electrical wires, causing fatal results.
- Install a weather app on your phone for weather alerts. Lightning can occur up to 10 miles away from the heart of the storm, so if you hear thunder, seek shelter inside. If you are swimming, exit the water immediately as water is an excellent conductor of electricity.

### Be Aware of Underground Lines

If your plans include an outdoor digging project like planting a tree, installing a mailbox or fence, or building a deck, please remember to call 8-1-1 at least three days before you start digging – no matter the size of the project. This is a free service that helps prevent digging into an underground utility line and avoid putting yourself or your family in harm's way.

When designing your landscape around your home, keep objects like fences, shrubs, and large landscape rocks at least 10 feet away from the front of the underground transformer. During times of an emergency or for routine maintenance, our lineworkers need to be able to open the transformer. If our crew is unable to access the transformer, we will ask you to remove or relocate those objects. This is especially crucial during emergencies when quick access is needed. If access is blocked, power restoration may be delayed, and safety hazards are enhanced. Children should also be reminded not to play on or near the transformer.

Before you venture out for the next adventure, remind yourself and your family and friends of these safety tips. Together, you can help keep your family safe while creating memories that will last a lifetime.



# HOW TO READ YOUR NEW ELECTRIC BILL

This month's bill will have a new look, with a little more helpful information. Below you will find useful information to help you read and understand your electric bill. This information is also available on our website at [www.sre.coop](http://www.sre.coop). If you have any questions, please give our office a call at 800-236-2141.

- 1. Account Number.** This is your SREC electric account number. Please refer to this when contacting the office.
- 2. Total Due.** The entire balance due, including current charges and any past-due amounts, will be displayed inside a circle in the top right of your bill. A penalty charge will be added if the balance is not paid by the due date. Accounts with a past due balance will have a red circle. If you participate in automatic bank withdrawals or credit card payments, it will be noted below the amount due.
- 3. Billing Summary.** A detailed listing of the charges that have been assessed to your account are listed here.
- 4. Message Center.** This area will contain important messages or reminders about your service and any other messages from SREC.
- 5. Payment Stub.** Return this stub with your payment to ensure the payment is properly credited to your account. If you are paying via mail, be sure to send it 7-10 days before the due date to avoid late processing.
- 6. Update Contact Information / Enroll in Automatic Payments.** Update your contact information or enroll in automatic payments by checking the appropriate box on the front and filling out the form on the back.

## Balance from Last Billing.

Total amount due on last month's statement.

**Payments Received.** Shows all payments received before the bill was generated.

**Balance Forward.** If an amount appears here, a past due amount exists. If there is a negative (-) sign after the amount it is a credit balance.

**Operation Round Up.** Members contributing to Operation Round Up by "rounding up" their monthly bills to the next dollar will show their contribution here. Members may opt in or opt out at any time by contacting us by phone, e-mail, or mail. For more information regarding Operation Round Up and to view the organizations that donations are sent to, please visit [sre.coop](http://sre.coop).

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**MEMBER NAME** ANY MEMBER  
**Account Number** 99999999 **1**  
**Statement Date** 04/07/2025

**2** **TOTAL DUE**  
**\$194.00**  
 Payment Due By: Apr 27, 2025

**3** **Billing Summary**

Previous Balance	\$260.00
Payment Received - 03/17/2025	-\$260.00
Balance Forward	\$0.00
Current Charges	\$193.40
Operation Round Up	\$0.60
<b>Total Due</b>	<b>\$194.00</b>
Penalty if Paid After Due Date:	\$2.90
<b>Total Due After Apr 27, 2025</b>	<b>\$196.90</b>

**4** **Message Center**  
 Don't forget Mom on May 11th!

**5** **HOME UPGRADES?**  
 We have rebates for that!  
 Receive an energy credit on your bill for the purchase and installation of qualified energy efficient items including appliances, heat pumps, EV chargers, lighting, water heaters, and more! Visit [sre.coop](http://sre.coop) to learn more.

**6**  Check to enroll in or update ACH payments. (See back for details)  
 Check to update member information. (See back for details)

**Account Number** 99999999  
**Total Due** \$194.00  
**Total Due After Apr 27, 2025** \$196.90

**Make check payable to:**  
 Scenic Rivers Energy Cooperative  
 206 County Road K  
 Lancaster, WI 53813-9512

0 0 AV 0 0  
 ANY MEMBER  
 123 ANYPLACE RD  
 ANYWHERE WI 53813-9512

5 3165  
 C-0

Questions about your account?

We are here to help.

Contact us at 800-236-2141.



- 7. **SREC Service Map Location (LOC).** This is your SREC electric service location number that our line department uses when reporting an outage or scheduling projects.
- 8. **Service Description (Desc) / Service Address (Serv Addr).** This is the physical address where we provide power to you, along with a description of this service. Some accounts may not have a detailed description.
- 9. **Meter Information.** In this table, the meter number, service type (rate description), and meter readings are displayed. The monthly usage is calculated by subtracting your previous meter reading from your present meter reading.
- 10. **Billing Details.** A breakdown of the components that make up your monthly statement is shown here. For more information about each charge, please visit sre.coop.

- 11. **Graph of Usage History and Average Temperature.** This graph provides an overview of your meter’s usage over the past 13 months. The average temperature is also noted so you can compare that to the usage (on the really hot days or really cold days, usage generally increases). For a more detailed breakdown of your usage history, create or log in to your SmartHub account at sre.coop.
- 12. **Billing Comparisons.** Compare your usage from the current month to last month and last year. Your average daily usage and costs are also listed compared to the average daily low and high temperatures for the month.
- 13. **Update Contact Information.** If your phone number, mailing address, or e-mail has changed, please update it here. Keeping contact information updated helps us stay in touch with you regarding your electric service. This includes notifying you of planned outages, account updates, or appointments.

Account #: 9999999  
 Loc: G24.034.9924  
 Desc: HOUSE  
 Serv Addr: 123 ANYPLACE RD

Meter #	Rate	Service Dates From	To	Days	Readings Previous	Meter Present	Multiplier	Usage
123456789	221.2	03/01/2025	04/01/2025	31	5569	6814	1	1,245

Monthly kWh Use: 1,245 kWh (31 days)  
 Avg Temperature: 51°F

Charge	Rate	Amount
Fixed Charge	31 Days @ 1.31	\$40.61
Energy Charge	1,245 kWh @ 0.1134	\$141.18
Demand Charge	10.164 kW @ 1.0000	\$10.16
Non-Taxable Public Benefits		\$1.45
<b>Electric Service Subtotal</b>		<b>\$193.40</b>

Category	This Month	Last Month	This Month Last Year	Amount Billed Last Year
kWh	1,245 kWh (31 days)	1,861 kWh (28 days)	662 kWh (29 days)	\$117.00

Metric	Value
Avg Daily Use	40 kWh
Avg Daily Cost	\$6.26
Avg Daily High	51°F
Avg Daily Low	31°F

15. HELP US KEEP YOUR CONTACT INFORMATION CURRENT (PLEASE CHECK BOX ON FRONT OF REMITTANCE SLIP)

Mailing Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Email \_\_\_\_\_  
 Phone \_\_\_\_\_

14. AUTOMATIC PAYMENT AUTHORIZATION (PLEASE CHECK BOX ON FRONT OF REMITTANCE SLIP)

I hereby authorize Scenic Rivers Energy Cooperative to debit my account for payment of my monthly electric bill. This authorization is effective until revoked by me or Scenic Rivers Energy Cooperative.

Bank Name: \_\_\_\_\_  
 Routing #: \_\_\_\_\_ Account #: \_\_\_\_\_  
 Checking Account  Savings Account  
 Select withdrawal date  10th or  20th

15. Other Ways to Pay Your Bill

- Online Bill Pay.** Access your electric account to see payment and usage history through SmartHub. Visit sre.coop to register.
- Pay by Phone.** Use secure automated phone system to pay your bill 24/7 by calling 844-963-2886. (Requires your account number).
- SmartHub App.** Download app to your smart phone to pay your bill. Search for SmartHub in your app store.

- 14. **Sign Up for Automatic Payments.** Make this your last check payment and sign up for automatic payments by filling out this section. Payments can be made from your checking or savings account on the 10th or 20th of the month
- 15. **Other Ways to Pay.** In addition to paying via check or money order, we offer other convenient ways to pay your bill. Payments may be made over the phone or online through SmartHub. Creating a SmartHub account is encouraged but not required for members wishing to pay online.



### WEBSITE FACELIFT

Visit our newly redesigned website:



# 2025 | YOUTH LEADERSHIP CONFERENCE

July 15-17



BY-TEENS,  
FOR-TEENS

## PARTICIPATE

in fun, hands-on, educational activities

## DISCOVER

your leadership skills, and the purpose/value of cooperatives

## EXPERIENCE

a typical college environment

Students of SREC members entering their sophomore, junior, or senior year in fall of 2025 who are interested in joining the fun should apply online at [sre.coop/youth-leadership-conference](http://sre.coop/youth-leadership-conference).

**Applications due June 12, 2025**

All costs are covered by SREC.

## ENERGY EFFICIENCY TIP OF THE MONTH



Routine maintenance is important to keep your refrigerator running efficiently. Lint and dirt should be cleaned from the refrigerator coils every six months to a year—and more often if there are pets in the home.

When coils are coated with lint, dust or pet hair, your refrigerator works harder than it's designed to, which can prevent the appliance from cooling properly and efficiently. The additional work can increase the energy costs of the refrigerator by as much as 35% and shorten the life of the appliance.

## MEMBER PHOTO OF THE MONTH



**"Monarch Butterfly" is this month's featured photo from Donna Williams-Richter, a member in Glen Haven, WI.**

*In her submission, Donna stated, "The monarch butterfly symbolizes transformation and change. It encourages us to set aside the past, embrace the present, and enthusiastically face the future."*



## Steve Lucas, CEO

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Website: [www.sre.coop](http://www.sre.coop)  

*This institution is an equal opportunity employer and provider*