



CAPITAL CREDITS:

A COOPERATIVE MEMBER PERK

2025 Retirement

This year, your board of directors authorized the retirement (return) of \$952,297.17 in capital credits to our members. This retirement includes a percentage of the previously allocated capital credits from 1998 through 2021. Active members will receive their portion of this retirement as a credit on their October bill. Former members will receive a check in the mail to their last known address.

What happens to my capital credits if I move off SREC lines?

Your capital credits remain on the books in your name and member number until they are retired. Because payments are typically made 17–20 years after credits are earned, you should remember to keep your address up-to-date with our office so we can continue to mail you your capital credit check.

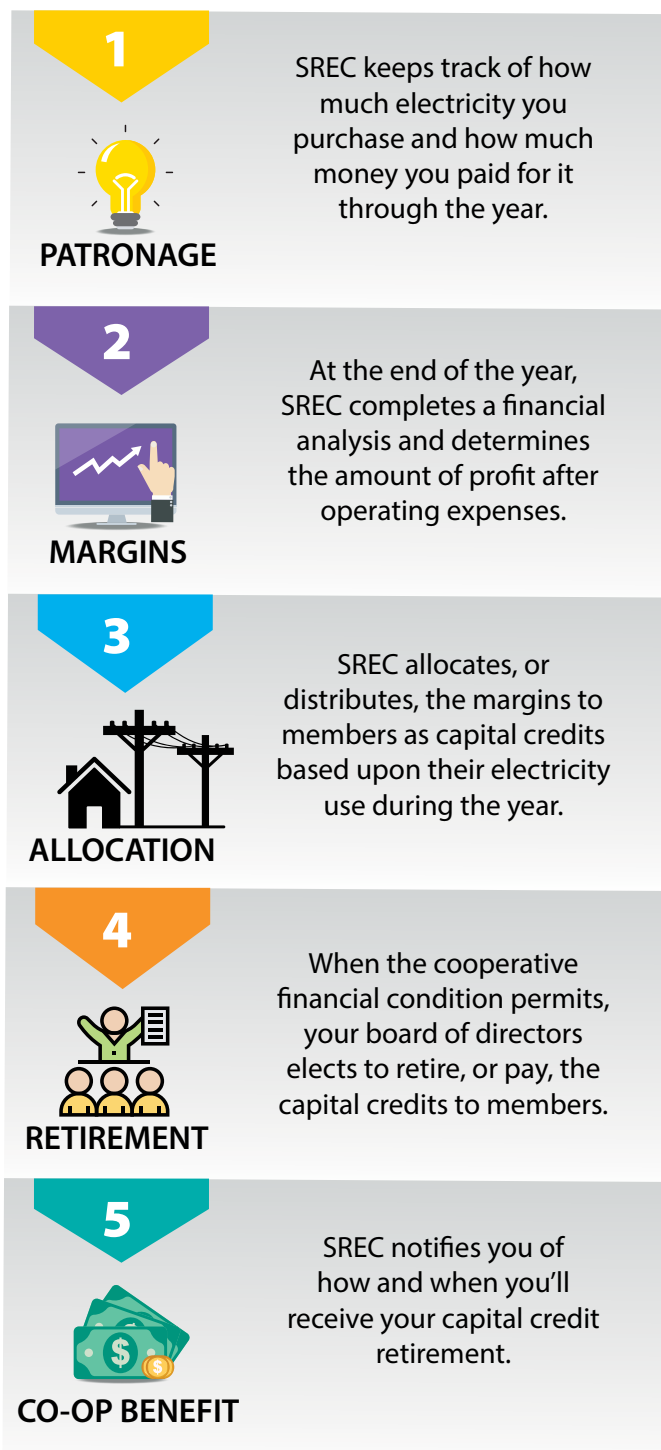
What happens to unclaimed funds?

SREC makes a diligent effort to return all allocated capital credits back to our current and former members as state law requires. However, if we cannot locate a member after three years, the funds become “unclaimed” and are placed in our Federated Youth Foundation account. Funds in this account are used strictly to award college scholarships and fund youth activities and youth education programs throughout our service territory that benefit our members.

Questions?

If you would like to know more about capital credits, please visit our website at sre.coop/capital-credits, or call us at 1-800-236-2141.

*Grab your October bill
and look for your
capital credit retirement!*





CELEBRATING CO-OP MONTH WITH DAILY DRAWINGS!

Co-op Month is a perfect time to say “Thank You” to our members. To be a strong cooperative, we need each and every member on our lines every day. **To show our appreciation, we are giving members a chance to win a bill credit throughout the month of October.**

3 CHANCES TO WIN THIS MONTH



Member Drawing

Throughout the month of October, **twenty members per day** will be selected to receive a \$20 bill credit. Drawings will take place Monday through Friday from October 1 through October 30. No action required—all active members will be automatically entered and are eligible to win.



Auto Pay Drawing

Members who have signed up for auto pay by October 20 will have a chance to win a \$25 bill credit! **Twenty-four winners** will be announced on October 31. To enroll, fill out the form on the back of your bill or sign up through your SmartHub account (located under the bill & pay menu).



Paperless Billing Drawing

All members enrolled in paperless billing by October 20 will have a chance to win a \$25 bill credit! **Twenty-four winners** will be announced on October 31. Log in to SmartHub and follow the steps outlined on the next page to enroll.



DRAWING DETAILS

- Throughout the month of October, winners will be announced on our Facebook page. **Follow us today at facebook.com/srecoop to see if you've won!**
- Winners will see the bill credits applied to their **November** billing statement.
- In order to be eligible to win, members must have an active account on the date of the drawing.



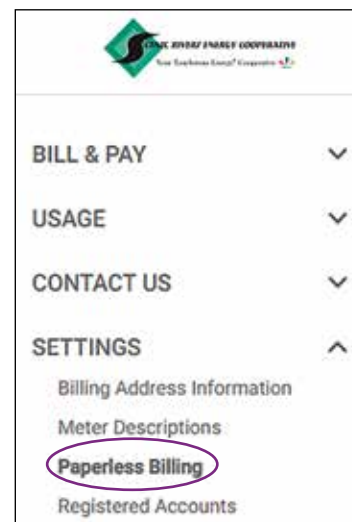
Thank you for being a SREC member. We are proud to serve members like you!

How to Sign up for Paperless Billing



- Visit our webpage, www.sre.coop.
- Click [Login to SmartHub](#) and sign in to your account. New users can create an account by following the prompts.
- Once signed into SmartHub, go into the settings menu and select [Paperless Billing](#).
- Toggle to turn on paperless billing.

Once set up, members will receive an e-mail or text notification each month letting them know their bill is ready for the month. Monthly bills and usage can be viewed anytime through SmartHub.



PAPERLESS BILLING		
Customer	Account	Go Paperless
		☐

SEPTEMBER AND OCTOBER MEMBER PHOTOS OF THE MONTH



The September featured photo is "A Rainbow after Rainstorm," submitted by Cathy Skaife, a member in Platteville, Wis.



The October featured photo is "A Simple Tree at Dawn," submitted by Craig Grau, a member in Livingston, Wis.

ENERGY EFFICIENCY

TIP OF THE MONTH



As winter approaches, now is the time to inspect your home for air leaks around windows. Leaks reduce indoor comfort and lead to higher heating costs.

If you can see daylight around the edges of a window frame or if a window rattles slightly when touched, air is likely leaking.

Caulking and weatherstripping are simple, effective methods for sealing windows. These materials are available in a variety of compounds and forms, each designed for different types of surfaces. Choose the right product and apply it properly to reduce heat loss, improve comfort, and lower energy bills.



Steve Lucas, CEO

206 County Road K
Lancaster, WI 53813

800-236-2141 • 608-723-2121

E-mail: srec@srec.net

Website: www.sre.coop



This institution is an equal opportunity employer and provider