

CAPITAL CREDITS:

A COOPERATIVE MEMBER PERK

2026 Retirement

This year, your board of directors authorized the retirement (return) of \$1,175,470.54 in capital credits to our members. This retirement includes a percentage of the previously allocated capital credits from 2000, 2001, and 2003 through 2022. Active members will receive their portion of this retirement as a credit on their October bill. Former members will receive a check in the mail to their last known address.

What happens to my capital credits if I move off SREC lines?

Your capital credits remain on the books in your name and member number until they are retired. Because payments are typically made 17–20 years after credits are earned, you should remember to keep your address up-to-date with our office so we can continue to mail you your capital credit check.

What happens to unclaimed funds?

SREC makes a diligent effort to return all allocated capital credits back to our current and former members as state law requires. However, if we cannot locate a member after three years the funds become “unclaimed” and are placed in our Federated Youth Foundation account. Funds in this account are used strictly to award college scholarships, fund youth activities and youth education programs throughout our service territory that benefit our members.

Questions?

If you would like to know more about capital credits, please visit our website at sre.coop/capital-credits, or call us at 1-800-236-2141.

**Grab your October bill
and look for your
capital credit retirement!**

1



PATRONAGE

SREC keeps track of how much electricity you purchase and how much money you paid for it through the year.

2



MARGINS

At the end of the year, SREC completes a financial analysis and determines the amount of profit after operating expenses.

3



ALLOCATION

SREC allocates, or distributes, the margins to members as capital credits based upon their electricity use during the year.

4



RETIREMENT

When the cooperative financial condition permits, your board of directors elects to retire, or pay, the capital credits to members.

5



CO-OP BENEFIT

SREC notifies you of how and when you'll receive your capital credit retirement.



CELEBRATING CO-OP MONTH WITH DAILY DRAWINGS!

Co-op Month is a perfect time to say “Thank You” to our members. To be a strong cooperative, we need each and every member on our lines, every day. **To show our appreciation, we are giving members a chance to win a bill credit throughout the month of October.**

3 CHANCES TO WIN THIS MONTH



Member Drawing

Throughout the month of October, **twenty members per day** will be selected to receive a \$20 bill credit. Drawings will take place Monday through Friday from October 1 through October 30. No action required — all active members will be automatically entered and are eligible to win.



Auto Pay Drawing

Members who have signed up for auto pay by October 20 will have a chance to win a \$25 bill credit! **Twenty-four winners** will be announced on October 31. To enroll, fill out the form on the back of your bill or sign up through your SmartHub account (located under the bill & pay menu).



Paperless Billing Drawing

All members enrolled in paperless billing by October 20 will have a chance to win a \$25 bill credit! **Twenty-four winners** will be announced on October 31. Log in to SmartHub and follow the steps outlined on the next page to enroll.

ON TIME, EVERY TIME

SIGN UP FOR AUTO PAY TODAY!

Account #: 9999999
Loc: 031-038-0024

Dear HOUSE

Service Dates: From: 09/01/2020 To: 09/30/2020

Readings Meter: Previous: 5000 Present: 5014 Multiplier: 1.200 Usage: 1.200

31 Days @ 1.31 \$141.18
Energy Charge 1,245 kWh @ 0.1134 \$141.18
Demand Charge 10.164 kWh @ 1.0000 \$10.16
Non Taxable Public Benefits \$1.45
Electric Service Subtotal \$193.40

Monthly kWh Use: 1,245 kWh 31 Days

Avg Temperature: 70°F

Visit SmartHub for detailed usage history!

This Month: 1,245 kWh 31 Days
Last Month: 1,181 kWh 30 Days
This Month Last Year: 1,102 kWh 30 Days
Amount Billed Last Year: \$112.88

Avg Daily Use: 40 kWh Avg Daily Cost: \$0.26 Avg Daily High: \$1.19 Avg Daily Low: \$1.19

HELP US KEEP YOUR CONTACT INFORMATION CURRENT (PLEASE CHECK BOX ON FRONT OF ASSISTANCE SLIP)

Mailing Address: _____
City: _____ State: _____ Zip: _____
Email: _____
Phone: _____

Other Ways to Pay Your Bill:  Online Bill Pay: Access your electric account to see payment and usage history through SmartHub. Visit [sreccoop.com](#) to register.  Pay by Phone: Use account automated phone system to pay your bill 24/7 by calling 844-942-0865. (Requires your account number).  SmartHub App: Download app to your smart phone to pay your bill. Search for SmartHub in your app store.

AUTOMATIC PAYMENT AUTHORIZATION
(PLEASE CHECK BOX ON FRONT OF ASSISTANCE SLIP)

I hereby authorize SREC Energy Cooperative to debit my account for payment of my monthly electric bill. This authorization is effective until rescinded by me or SREC Energy Cooperative.

Bank Name: _____
Routing #: _____ Account #: _____
☐ Checking Account ☐ Savings Account
Select withdrawal date: ☐ 10th or ☐ 20th.

Fill out and return with your next payment (located on the back of electric bill).

How to Sign Up for Paperless Billing

- Visit our webpage, www.sre.coop.
- Click [Login to SmartHub](#) and sign in to your account. New users can create an account by following the prompts.
- Once signed into SmartHub, go into the Settings menu and select [Paperless Billing](#).
- Toggle to turn on paperless billing.

Once set up, members will receive an e-mail or text notification each month letting them know their bill is ready for the month. Monthly bills and usage can be viewed anytime through SmartHub.



BILL & PAY ▼

USAGE ▼

CONTACT US ▼

SETTINGS ▲

Billing Address Information

Meter Descriptions

Paperless Billing

Registered Accounts

Security



PAPERLESS BILLING

Customer: _____ Account: _____

Go Paperless

DRAWING DETAILS



Throughout the month of October, winners will be announced on our Facebook page. **Follow us today at facebook.com/sreccoop to see if you've won!**



Winners will see the bill credits applied to their **November** billing statement.



In order to be eligible to win, members must have an active account on the date of the drawing.



Thank you for being a SREC member. We are proud to serve members like you!

SMART MANAGEMENT. SMART LIFE.

SMARTHUB.

The SmartHub mobile app and website provides you convenient account access from your phone, computer, or tablet. Creating an account will keep you informed and save you time and money with features like automatic payments and usage monitoring.



REGISTER AT SRE.COOP!

Click 'Login to SmartHub' on the home page and follow prompts to create an account.



HOME UPGRADES?

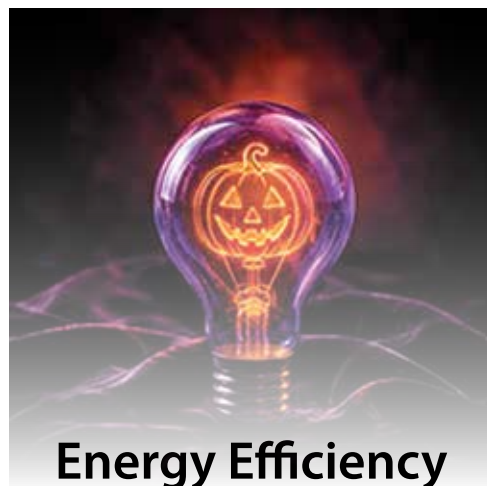
We have rebates for that!

SREC offers members money back for the purchase and installation of qualified energy efficient items, including ENERGY STAR appliances (washers, dryers, refrigerators, dishwashers, etc.), heat pumps, lighting, water heaters, EV chargers, and more!

Rebates must be submitted within three months of purchase or install date, and are available on a first-come, first-serve basis until December 31, 2026, or until funds are depleted by incentive or in total.

Visit sre.coop/energy-rebates to see a complete list of available rebates and to fill out a rebate form.

For more information, please call 800-236-2141.



Energy Efficiency Tip of the Month

Don't let phantom energy haunt your electric bill this October. Many electronics continue using electricity even when they're turned off. TVs, gaming systems, coffee makers and phone chargers can quietly draw power around the clock. While each device uses only a small amount, the energy waste can add up over time. Before heading out for Halloween fun, unplug devices you don't use regularly or plug them into a smart power strip that automatically cuts power when equipment is off. It's a simple trick that can help keep phantom energy waste in check.

Source: U.S. Dept. of Energy

MEMBER PHOTO OF THE MONTH



"Hayfields at First Light" is this month's featured photo from Jacob Lindholm, a member in Mt. Hope, WI.



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